**REQUEST FOR PROPOSALS (RFP) FOR TECHNICAL SERVICES TO BUILD CAPACITY OF THE MINISTRY OF HEALTH FOR SUSTAINED AND STANDARD OPERATIONS OF MEDICAL LIQUID OXYGEN (mLOX) HUBS AND CYLINDER FILLING STATIONS IN LESOTHO**

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| Reference | RFP/CHAI/LES01/24 |
| Posting date | 05/11/2024 |
| Closing date | 25/11/2024 |
| Queries deadline | 18/11/2024 |

The Government of Lesotho Ministry of Health (MoH) is committed, through implementation of the National Medical Oxygen strategy and Scale-up Plan 2023 – 2028, to ensuring affordable and sustainable access to quality medical oxygen at all levels of care. This involves multi-partner efforts supporting operationalisation of the National Medical Oxygen Value Chain including ensuring sustainable standard operations of the national medical liquid oxygen (mLOX) hubs and liquid-gas-gas cylinder filling facilities.

Meeting Targets and Maintaining Epidemic Control (EpiC) is an eight-year global project funded by U.S. Agency for International Development (USAID). EpiC receives COVID-19 funding to prevent, prepare for, respond to and bolster health systems to address COVID-19 and reduce cases of re-emergence. In Lesotho, Clinton Health Access Initiative (CHAI) is implementing the EpiC Market Shaping Activity aimed at enabling the MoH to sustainably improve affordability and availability of mLOX. This includes building capacity of MoH to ensure sustainable operations of the critical mLOX infrastructure as part of the national medical oxygen ecosystem. Therefore, the Government of Lesotho Ministry of Health with support from CHAI under EpiC Lesotho Market Shaping Activity funded by USAID, seeking a Technical Services Provider to submit technical and financial proposals for building the technical and operational capacity of the MoH for sustainable mLOX hubs and cylinder filling station operations.

The selected vendor will be expected to enable full implementation of the Ministry of Health National Standard Operating Procedures for mLOX hubs and Cylinder Filling Stations by providing operational capacity building, mLOX hubs operations and cylinder filling management oversight, and mLOX refills oversight.

**Terms and conditions**

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| Project Sites | 1. Mafeteng Regional Referral Hospital, P. O. Box 16 Mafeteng, Lesotho 2. Motebang Regional Referral Hospital, P.O. Box 10, Leribe, Lesotho. 3. Queen Mamohato Memorial Hospital, P.O. Box 442, Maseru. |
| Duration | 12 months for site 1 from date of the award  12 months for sites 2 & 3 from date specified in contract |
| Additional Information/Clarifications | Request for more information or clarifications via the email  [lesothoprocurement@clintonhealthaccess.org](mailto:lesothoprocurement@clintonhealthaccess.org) quoting  “RFP/CHAI/LES01/24” in the subject line on or before 18/11/2024, 1pm SAST. |
| Deadline for the Submission of Proposals | On or before 12 midnight 25/11/2024 via the email  [lesothoprocurement@clintonhealthaccess.org](mailto:lesothoprocurement@clintonhealthaccess.org) quoting  “RFP/CHAI/LES01/24” in the subject line. Should your  submission be large and cannot be sent by email, send an email  to request an upload link with the subject ‘Requesting upload  link’ to [lesothoprocurement@clintonhealthaccess.org](mailto:lesothoprocurement@clintonhealthaccess.org) on or before 20/11/2024, 1pm SAST. |
| All documentation shall be in this language | **English** |
| Documents to be submitted | 1. Service information and Vendor details **(Annex A)** 2. Technical proposal **(Annex B)** 3. CHAI Code of Conduct for Suppliers **(Annex C)** 4. Company Profile and management contacts 5. Legal Business Documentation (Registration/Tax/etc.) 6. CVs of key personnel necessary for project delivery 7. Safety Processes and Material Quality documents 8. References and Projects contracted (3 of each, from current year or within the past 3 years) |
| Preferred currency of quotation | Maloti  *(Indicate United States Dollar exchange rate)* |
| Payment Terms | 100 % after project delivery, inspection and certification  preferred, but other terms can be negotiated. |
| Evaluation Criteria | 1. Technical responsiveness/Full compliance to requirements 2. Acceptance of project duration 3. Full acceptance of the General Terms and Conditions 4. Technical and Financial Proposal 5. Company experience and capability 6. Personnel expertise |
| Type of Contract to be Signed | Memorandum of Agreement |
| Proposal validity | 150 days |

**Submissions after the deadline will not be considered. All services must be assessed against CHAI’s quality and procurement policy. Vendors may be requested to submit additional information and/or cooperate with a site visit.**